## FAQ, T&C, DISCLAIMER AND PRIVACY POLICY

# Overview

The terms "we" and "International Friendship" refer to International Friendship, L.L.C. The term "Site" refers to www.internationalfriendship.com. The terms "user," "you," and "your" refer to site visitors, customers, and any other users of the site. The term "Service" refers to any blog or audio posts, digital products, free giveaways, courses, printed guides, host family programs, student programs, web design or physical products.

Use of www.internationalfriendship.com, including all materials presented herein and all online services provided by International Friendship, are subject to the following Terms and Conditions. These Terms and Conditions apply to all site visitors, customers, and all other users of the site. By using the Site or International Friendship Services, you agree to these Terms and Conditions, without modification, and acknowledge reading them.

# Disclaimer

### General:

We cannot guarantee the outcome or results from using my website, blog or audio/video posts, newsletters, courses, or services as they are expressions of my experience and opinion only. We make no guarantees about the accuracy, reliability and completeness of the information and recommendations provided herein. We accept no responsibility for errors or omissions on the website, blog or audio/video posts, newsletters, giveaways, courses, or services. By continuing to read/participate on this website, blog or audio/video posts, newsletters, giveaways, courses, or services, you acknowledge that we cannot guarantee any particular results, as such outcomes are based on subjective factors that are not within our control. Therefore, following any information or recommendations provided by International Friendship (on this website, blog or audio/video posts, newsletters, giveaways, courses, or services) is at your own risk. International Friendship is not responsible for any losses, profit losses, damages, or injuries that occur as a result.

International Friendship reserve the right to amend/change the terms & conditions and disclaimer and privacy policy without prior notice. Please check back regularly to view any updates. If you have any further questions, please visit our contact page and we'd be happy to help!

# What is the International Friendship privacy policy?

We inform you that your personal data will be used in order to answer your request for information from our organization, as well as to send you information related to our services.

For exercising your rights to access, correct, cancel and oppose your data, please contact International Friendship at contact@internationalfriendship.com

International Friendship is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

International Friendship may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes.

#### What we collect

We may collect the following information:

- name and job title
- contact information including email address
- demographic information such as postcode, preferences and interests
- other information relevant to customer surveys and/or offers

## What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping.
- We may use the information to improve our products and services.

- We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided.
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone, fax or mail. We may use the information to customise the website according to your interests.

### How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

#### Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

## **Controlling your personal information**

You may choose to restrict the collection or use of your personal information in the following ways:

- whenever you are asked to fill in a form on the website, look for the box that you can click to indicate that you do not want the information to be used by anybody for direct marketing purposes
- if you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to or emailing us at contact@internationalfriendship.com

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.

# What are cookies and how does International Friendship use them?

This site uses cookies – small text files that are placed on your machine to help the site provide a better user experience. In general, cookies are used to retain user preferences, store information for things like shopping carts, and provide anonymised tracking data to third party applications like Google Analytics. As a rule, cookies will make your browsing experience better. However, you may prefer to disable cookies on this site and on others. The most effective way to do this is to disable cookies in your browser. We suggest consulting the Help section of your browser or taking a look at the About Cookies website which offers guidance for all modern browsers.